



Office of the President of the Philippines
GOVERNANCE COMMISSION
 FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS
 3/F, BDO Towers Paseo, 8741 Paseo De Roxas, Makati City, Philippines 1226



30 JULY 2024

ATTY. HERNANDO T. CABRERA
 Administrator
LIGHT RAIL TRANSIT AUTHORITY (LRTA)
 1st Floor, Line 2 Depot Marcos Highway, Pasig City

ACKNOWLEDGEMENT RECEIPT

LETTER 29 JULY 2024
 DATE:

RE: **[E] LETTER FROM LRTA TO GCG SUBMITTING ITS 2ND
 QUARTER MONITORING REPORT FOR THE CY 2024
 PERFORMANCE SCORECARD AND REQUESTING FOR AN
 EXTENSION FOR THE SUBMISSION OF THE REMAINING
 SUPPORTING DOCUMENTS**

The said document was officially received by the Governance Commission on 30 July 2024 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 5328-2030 or (02) 5318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: 0-0517-30-07-2024-018778.

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Received by:

 Signature over Printed Name

 Date and Time

PRIVACY NOTICE: Any or all personal data you provided will only be used to process your transaction with the GCG and for other compatible purposes. All collected data will be kept secure and confidential, unless otherwise authorized by law. They will be disposed of as soon as the purpose for their use has been achieved. Only aggregate or anonymized data shall be subject to further processing. We respect your rights under the Data Privacy Act. Should you wish to invoke any such rights in relation to our processing of your personal data, or have questions or clarifications relative to privacy and data protection, you may contact the GCG – Data Privacy Team at privacy@gcg.gov.ph. You may lodge your complaint or submit an incident report form in the same email address.



LIGHT RAIL TRANSIT AUTHORITY

	Component				Annual Target	2nd Quarter CY 2024												
	Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating Scale ¹		Target	Actual											
	SO 1	Increased Passenger Mobility and Reduced Commuter Time, Increase Productivity																
SOCIAL IMPACT	SM 1	Passenger Ridership (in millions)	Absolute Figure (in Millions)	0.00%	Actual / Target	L1: 109.08 M	L1: 27.27 M	For the 2nd Quarter: <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <thead> <tr> <th style="text-align: center;">Month</th> <th style="text-align: center;">Amount</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">April</td> <td style="text-align: right;">8,959,473</td> </tr> <tr> <td style="text-align: center;">May</td> <td style="text-align: right;">9,553,340</td> </tr> <tr> <td style="text-align: center;">June</td> <td style="text-align: right;">9,109,910</td> </tr> <tr> <td style="text-align: center;">Total:</td> <td style="text-align: right;">27,622,723</td> </tr> </tbody> </table> <p style="text-align: center; margin-top: 5px;">As of 2nd Quarter: 49.96% (54.50Mn/109.08Mn)</p>	Month	Amount	April	8,959,473	May	9,553,340	June	9,109,910	Total:	27,622,723
	Month	Amount																
	April	8,959,473																
May	9,553,340																	
June	9,109,910																	
Total:	27,622,723																	
			8.00%	Actual / Target	L2: 50.70 M	L2: 12.67 M	For the 2nd Quarter: <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <thead> <tr> <th style="text-align: center;">Month</th> <th style="text-align: center;">Amount</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">April</td> <td style="text-align: right;">4,097,114</td> </tr> <tr> <td style="text-align: center;">May</td> <td style="text-align: right;">4,380,972</td> </tr> <tr> <td style="text-align: center;">June</td> <td style="text-align: right;">4,084,227</td> </tr> <tr> <td style="text-align: center;">Total:</td> <td style="text-align: right;">12,562,313</td> </tr> </tbody> </table> <p style="text-align: center; margin-top: 5px;">As of 2nd Quarter: 51.07% (25.89Mn/50.70Mn)</p>	Month	Amount	April	4,097,114	May	4,380,972	June	4,084,227	Total:	12,562,313	
Month	Amount																	
April	4,097,114																	
May	4,380,972																	
June	4,084,227																	
Total:	12,562,313																	
		<i>Sub-total</i>	8.00%															

¹ But not to exceed the weight assigned per indicator

PES Form 4
2nd Quarterly Monitoring Report

	Component				Annual Target	2nd Quarter CY 2024		
	Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating Scale ¹		Target	Actual	
	CUSTOMERS & STAKEHOLDERS	SO 2	Sustain Customer Satisfaction					
SM 2		Percentage of Satisfied Customer	Number of respondents who gave at least a Satisfactory rating / Total number of respondents	10.00%	Actual / Target 0%=If less than 80%	90%	Terms of Reference (TOR) for the conduct of the annual Third-Party Customer Satisfaction Survey (CSS) approved and prepared other necessary bid documents.	Terms of Reference (TOR) for the conduct of the annual Third-Party Customer Satisfaction Survey (CSS) approved and prepared other necessary bid documents.
SO 3		Address Increasing Demands Through Existing Lines and New Ones						
SM 3		Line 1 South Extension Project a. a. Relocation of Informal Settler Families (ISFs) Under Right-of-Way	Actual Number of Relocated ISFs	10.00%	Actual / Target	Actual Relocation of the 300 ISFs under Package 3	Pre-Relocation Activities	<i>Awaiting submission from the concerned offices</i>
		b. b. Trainsets of New Rolling Stock- 4 th Generation LRVs	No. of Trainsets Handed Over to Light Rail Manila Corporation (LRMC)	10.00%	Actual / Target	Handover of Six (6) Trainsets to LRMC	-	<i>(target to be realized by 3rd Quarter of CY 2024)</i>
			Sub-total	30.00%				

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	Component				Annual Target	2nd Quarter CY 2024												
	Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating Scale ¹		Target	Actual											
INTERNAL PROCESS	SO 4	Ensure Delivery of Excellent Performance by the Private Concessionaire at All Times																
	SM 4	Compliance Rate of Concessionaire to Performance Commitments under Concessionaire Agreement between LRTA and LRMC	[No. of Rectified Non-Compliance ÷ Total No. of Non-Compliance for the year] x 100%	10.00%	Actual / Target 0% = If less than 90%	100.00%	100.00%	<p style="text-align: center;">For the 2nd Quarter:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #4a7c8c; color: white;">Month</th> <th style="background-color: #4a7c8c; color: white;">%</th> </tr> </thead> <tbody> <tr> <td>April</td> <td>100.00%</td> </tr> <tr> <td>May</td> <td>100.00%</td> </tr> <tr> <td>June</td> <td>100.00%</td> </tr> <tr> <td>Total:</td> <td>100.00%</td> </tr> </tbody> </table> <p style="text-align: center;">As of the 2nd Quarter: 96.30%</p>	Month	%	April	100.00%	May	100.00%	June	100.00%	Total:	100.00%
	Month	%																
April	100.00%																	
May	100.00%																	
June	100.00%																	
Total:	100.00%																	
SM 5	Compliance Rate of Concessionaire to Performance Commitments under Concessionaire Agreement between LRTA and AF Payments, Inc. (AFPI)	((Σ Numerical Rating ÷ No. of Relevant Provisions) ÷ Highest Numerical Rating) x 100%	10.00%	Actual / Target 0% = If less than 90%	100.00%	100.00%	<p style="text-align: center;">For the 2nd Quarter:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #4a7c8c; color: white;">Month</th> <th style="background-color: #4a7c8c; color: white;">%</th> </tr> </thead> <tbody> <tr> <td>April</td> <td>100.00%</td> </tr> <tr> <td>May</td> <td>100.00%</td> </tr> <tr> <td>June</td> <td>100.00%</td> </tr> <tr> <td>Total:</td> <td>100.00%</td> </tr> </tbody> </table> <p style="text-align: center;">As of the 2nd Quarter: 100.00%</p>	Month	%	April	100.00%	May	100.00%	June	100.00%	Total:	100.00%	
Month	%																	
April	100.00%																	
May	100.00%																	
June	100.00%																	
Total:	100.00%																	

PES Form 4
2nd Quarterly Monitoring Report

Component		Strategic Objective (SO)/ Strategic Measure (SM)			Formula	Weight	Rating Scale ¹	Annual Target	2nd Quarter CY 2024	
									Target	Actual
SO 5	Improved Efficiency and Reliability of LRT Systems and Processes									
	<i>ISO Certifications</i>									
SM 6	a. ISO 9001:2015 Quality Management System (QMS)	Actual Accomplishment	6.00%	All or Nothing	Passed ISO QMS 9001:2015 1 st Surveillance Audit	Preparation of necessary documents needed for the 1 st surveillance audit	Preparation of necessary documents needed for the 1 st surveillance audit (include significant activities during the period c/o IMS Secretariat)			
SM 7	b. ISO 45001:2018 Occupational Health and Safety (OHS)	Actual Accomplishment	2.00%	All or Nothing	OHS Policy Approved by LRTA Administrator		Target achieved with OHS Policy approved by LRTA Administrator last March 26, 2024.			
			1.00%		Railway Operations Safety Code and OHS Manual Approved by LRTA Administrator	Review and Update of Railway Operations Safety Code and OHS Manual	On-going finalization of Railway Operations Safety Code and OHS Manual			
			1.00%		Four (4) Safety Officers attended the training required for OSH Practitioner Certification by December 2024	One (1) Safety officer attended the training required for OSH Practitioner	Two (2) Safety Officers attended Loss Control Management (LCM) with HIRAC Training last June 17 - 21, 2024			
		Sub-total	30.00%							
SO 6	Sustain LRTA's Financial Condition									

PES Form 4
2nd Quarterly Monitoring Report

Component		Annual Target	2nd Quarter CY 2024														
			Target	Actual													
Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating Scale ¹														
SM 7	Line 2 Fare Revenues ²	Transportation System Fees line item found in COA-Audited LRTA Financial Statements	10%	Actual / Target	₱1.196 Billion	298.85 Million	<p>For the 2nd Quarter:</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>April</td> <td>97,910,534</td> </tr> <tr> <td>May</td> <td>106,013,224</td> </tr> <tr> <td>June</td> <td>98,159,335</td> </tr> <tr> <td>Total:</td> <td>302,083,093.00</td> </tr> </tbody> </table> <p>As of 2nd Quarter: 52.08% (622.58M/1.196B)</p>	Month	Amount	April	97,910,534	May	106,013,224	June	98,159,335	Total:	302,083,093.00
Month	Amount																
April	97,910,534																
May	106,013,224																
June	98,159,335																
Total:	302,083,093.00																
SM 8	a. GAA Subsidies – amounts obligated	Amount Obligated / Total GAA Subsidy	2%	Actual / Target	90%	1.70 Billion	Awaiting submission from the concerned offices										
	b. GAA Subsidies – amounts disbursed	Amount Disbursed / Total GAA Subsidy	2%	Actual / Target	90%	90.00%	Awaiting submission from the concerned offices										
	c. Corporate Funds – CO & MOOE	Actual Disbursement / Scheduled Disbursement (Both Net of PS Cost)	2%	Actual / Target	90%	220.05 Million	Awaiting submission from the concerned offices										
SM 9	Collection Efficiency Rate	Total actual collection for the Year / Total Amount for Collection for the year	10%	Actual / Target	90%	33.02 Million	Awaiting submission from the concerned offices										

² Note: 2019-2022 baseline figures are derived from the Commission on Audit (COA)'s Annual Audit Reports (AARs) of LRTA's Financial Statements. These figures are not GCG-validated because this measure was only added to LRTA's performance scorecard in 2023.

PES Form 4
2nd Quarterly Monitoring Report

	Component					2nd Quarter CY 2024									
	Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating Scale ¹		Annual Target	Target	Actual							
	<i>Sub-total</i>		26.00%												
	SO 7 Achieve Systems Competency and Expertise														
LEARNING AND GROWTH	SM 10	Percentage of Employees Meeting Required Competencies	Plantilla Employees Meeting Their Required Competencies / Total Number of Filled Plantilla as of Yearend	6%	Actual / Target	Improvement from the 2023 Baseline	<p>Implementation of the Training Plan for addressing the competency gaps of the concerned employees</p> <p>Ongoing implementation of the Training Plan for addressing the competency gaps of the concerned employees.</p> <p>Below is the status of improvement from the 2023 baseline as of the 2nd Quarter CY 2024:</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="width: 50%;">2024</th> <th style="width: 50%;">Figures</th> </tr> </thead> <tbody> <tr> <td>Total Plantilla Meeting Required Competencies</td> <td style="text-align: center;">708</td> </tr> <tr> <td>Total Filled Plantilla as of 31 December 2023</td> <td style="text-align: center;">804</td> </tr> <tr> <td>2024 Baseline</td> <td style="text-align: center;">88.06%³</td> </tr> </tbody> </table> <p>No significant improvement yet from from the 2023 baseline of 88.13% as of the 1st Semester of CY 2024.</p>	2024	Figures	Total Plantilla Meeting Required Competencies	708	Total Filled Plantilla as of 31 December 2023	804	2024 Baseline	88.06%³
	2024	Figures													
	Total Plantilla Meeting Required Competencies	708													
Total Filled Plantilla as of 31 December 2023	804														
2024 Baseline	88.06%³														
	<i>Sub-total</i>		6.00%												
	TOTAL		100.00%												

¹ But not to exceed the weight assigned per indicator.

³ Figures are tentative and subject to changes as the final baseline will be determine by December 31, 2024.





Office of the President of the Philippines
GOVERNANCE COMMISSION
 FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS
 3/F, BDO Towers Paseo, 8741 Paseo De Roxas, Makati City, Philippines 1226



01 AUGUST 2024

ATTY. HERNANDO T. CABRERA
 Administrator
LIGHT RAIL TRANSIT AUTHORITY (LRTA)
 1st Floor, Line 2 Depot Marcos Highway, Pasig City

ACKNOWLEDGEMENT RECEIPT

LETTER DATE: **30 JULY 2024**

RE: **[E] LETTER FROM LRTA TO GCG SUBMITTING ITS 2ND QUARTER MONITORING REPORT FOR CY2024 PERFORMANCE SCORECARD**

The said document was officially received by the Governance Commission on 01 August 2024 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 5328-2030 or (02) 5318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-0422-01-08-2024-019068**.

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LIGHT RAIL TRANSIT AUTHORITY

	Component				Annual Target	2nd Quarter CY 2024 <i>(remaining documents for submission)</i>															
	Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating Scale ¹		Target	Actual														
	SO 3	Address Increasing Demands Through Existing Lines and New Ones																			
CUSTOMERS & STAKEHOLDERS	SM 3	Line 1 South Extension Project a. a. Relocation of Informal Settler Families (ISFs) Under Right-of-Way	Actual Number of Relocated ISFs	10.00%	Actual / Target	Actual Relocation of the 300 ISFs under Package 3	Pre-Relocation Activities Conducted the following Pre-Relocation Activities from April to June 2024 ² : <table border="1" style="margin-top: 10px; width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Activity</th> <th style="text-align: center;">Date:</th> </tr> </thead> <tbody> <tr> <td>Local Inter-Agency Committee (LIAC) Sub-Committee (Social Preparation) Meeting</td> <td style="text-align: center;">April 25, 2024</td> </tr> <tr> <td>Resettlement and Relocation Action Plan (RRAP) Workshop</td> <td style="text-align: center;">April 17-19, 2024</td> </tr> <tr> <td>Local Inter-Agency Committee Meeting and Beneficiary Selection, Awards, and Arbitration Committee Meeting</td> <td style="text-align: center;">May 29, 2024</td> </tr> <tr> <td>2nd General Assembly for the Affected Families</td> <td style="text-align: center;">May 2 & 3, 2024</td> </tr> <tr> <td>Beneficiary Selection, Awards and Arbitration Deliberation Meeting</td> <td style="text-align: center;">June 25, 2024</td> </tr> <tr> <td>Local Inter-Agency Committee Meeting</td> <td style="text-align: center;">June 26, 2024</td> </tr> </tbody> </table>	Activity	Date:	Local Inter-Agency Committee (LIAC) Sub-Committee (Social Preparation) Meeting	April 25, 2024	Resettlement and Relocation Action Plan (RRAP) Workshop	April 17-19, 2024	Local Inter-Agency Committee Meeting and Beneficiary Selection, Awards, and Arbitration Committee Meeting	May 29, 2024	2nd General Assembly for the Affected Families	May 2 & 3, 2024	Beneficiary Selection, Awards and Arbitration Deliberation Meeting	June 25, 2024	Local Inter-Agency Committee Meeting	June 26, 2024
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Local Inter-Agency Committee Meeting	June 26, 2024																				

¹ But not to exceed the weight assigned per indicator

²The collaborative efforts among stakeholders allowed the successful pre-relocation activities of the affected ISF as scheduled.

PES Form 4
2nd Quarterly Monitoring Report
(remaining documents)

Component				Annual Target	2nd Quarter CY 2024 <i>(remaining documents for submission)</i>													
Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating Scale ¹		Target	Actual												
SO 5	Improved Efficiency and Reliability of LRT Systems and Processes																	
	<i>ISO Certifications</i>																	
SM 6	a. ISO 9001:2015 Quality Management System (QMS)	Actual Accomplishment	6.00%	All or Nothing	Passed ISO QMS 9001:2015 1 st Surveillance Audit	Preparation of necessary documents needed for the 1 st surveillance audit <table border="1" style="margin-top: 10px; width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Activity</th> <th style="text-align: center;">Date:</th> </tr> </thead> <tbody> <tr> <td>Pre-Management Review Meeting</td> <td style="text-align: center;">May 10, 2024</td> </tr> <tr> <td>Management Review Meeting</td> <td style="text-align: center;">May 16, 2024</td> </tr> <tr> <td>Orientation on the use of the QMS Risk and Opportunities Registry (ROR) Form for Process Owners</td> <td style="text-align: center;">June 6, 2024</td> </tr> <tr> <td>IMS Auditors and IMS Secretariat Audit Revisit Meeting</td> <td style="text-align: center;">June 11, 2024</td> </tr> <tr> <td>Internal Quality Audit (IQA) Revisit on the Core, Support, and Management Processes</td> <td style="text-align: center;">June 19 – 20, 2024</td> </tr> </tbody> </table>	Activity	Date:	Pre-Management Review Meeting	May 10, 2024	Management Review Meeting	May 16, 2024	Orientation on the use of the QMS Risk and Opportunities Registry (ROR) Form for Process Owners	June 6, 2024	IMS Auditors and IMS Secretariat Audit Revisit Meeting	June 11, 2024	Internal Quality Audit (IQA) Revisit on the Core, Support, and Management Processes	June 19 – 20, 2024
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PES Form 4
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(remaining documents)

	Component				Annual Target	2nd Quarter CY 2024 <i>(remaining documents for submission)</i>		
	Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Rating Scale ¹		Target	Actual	
FINANCIAL	SO 6	Sustain LRTA's Financial Condition						
	SM 8	a. GAA Subsidies – amounts obligated	Amount Obligated / Total GAA Subsidy	2%	Actual / Target	90% ³	1.70 Billion	For the 2nd Quarter: 14.09% (239.519M/1.70B) As of 2nd Quarter: 17.80% (476.968M/2.68B)
		b. GAA Subsidies – amounts disbursed	Amount Disbursed / Total GAA Subsidy	2%	Actual / Target	90%	90.00%	For the 2nd Quarter: 109.57% (262.433M/239.519M) As of 2nd Quarter: 96.02% (457.971M/476.968M)
		c. Corporate Funds – CO & MOOE	Actual Disbursement / Scheduled Disbursement (Both Net of PS Cost)	2%	Actual / Target	90%	220.05 Million	For the 2nd Quarter: 88.78% (82.376M/92.79M) ⁴ As of 2nd Quarter: 96.39% (150.597M/156.237M) ⁵

³ Total GAA Subsidy Budget for the year is 2.68 billion.

⁴ Computed as Actual disbursement vs. Actual obligated amount as of 2nd Quarter 2024

⁵ Computed as Actual disbursement vs. Actual obligated amount as of 1st Semester 2024

PES Form 4
2nd Quarterly Monitoring Report
(remaining documents)

		Component			Annual Target	2nd Quarter CY 2024 <i>(remaining documents for submission)</i>	
		Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight		Rating Scale ¹	Target
SM 9	Collection Efficiency Rate	Total actual collection for the Year / Total Amount for Collection for the year	10%	Actual / Target	90% ⁶	33.02 Million	For the 2nd Quarter: 175.99% (58.115M/33.02Mn) As of 2nd Quarter: 69.79% (92.18M/132.09M)

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⁶ Total Target Collection is at 132.09 Million